Contact Lens Policy

According to Oklahoma State Optometry Law Title 505:10-5-14, “A contact lens prescription is deemed to be determined after the refraction, eye health examination, corneal assessment, and diagnostic lens fitting. No Optometric physician will write a contact lens prescription until the above steps have been performed. No Optometric physician will write a contact lens prescription should the said patient’s eye health be compromised because of contact lenses.”

Based on the above mentioned law, Riverside Eye Clinic is required to perform a contact lens fitting each year in order to prescribe contact lenses to a patient. Each contact lens prescription will expire one year from the date of the contact lens fitting. Every patient has the right to refuse a contact lens fitting. If a contact lens wearing patient chooses not to have a contact lens fitting, or refuses to pay for or submit the contact lens fitting to their insurance, the patient will not be able to purchase contact lenses at Riverside Eye Clinic. In addition, the patient’s contact lens prescription will not be released to a third party contact lens seller until the patient has had a contact lens fitting or has paid for said contact lens fitting.

Examination and Follow-Up:

1. Patients wearing contact lenses will be charged for a contact lens (CL) evaluation each year. This fee covers the additional tests required to properly fit a patient for contact lenses, as well as a pair of trial lenses, and up to two follow-up visits if necessary.
2. CL evaluation fees are non-refundable, regardless of whether or not the patient decides to wear contact lenses. The CL evaluation fee may or may not be covered by the Patient’s insurance.
3. At the doctor’s discretion, a patient may be scheduled for a follow-up CL visit, or CL check appointment one to two weeks after the initial exam. If a patient is required to return for a CL check appointment, his or her prescription will not be finalized by the doctor until the patient returns for that appointment. If a prescription is not finalized, a patient will not be able to place an order for contacts.
4. It is imperative that the patient arrive on time for their CL check appointments with the contact lenses in their eyes or we may have to reschedule the appointment.
5. If a patient requires more than two CL check appointments, each subsequent visit will be subject to a $15.00 fee.
6. If a patient misses more than three scheduled CL check appointments, he or she will be charged a fee of $20.00 per CL check visit thereafter.
7. If the follow-up period lapses, but is within six months of the original exam, the patient will be charged $20 per visit. However, if the type of lens needs to be changed, the entire CL evaluation fee may be charged again. If more than six months has passed since the original exam, the entire evaluation fee will be charged again, as well as any additional charges for a routine eye exam if necessary.
8. If a patient returns for a CL check appointment with a medical problem (infection, keratitis, etc.), he or she will be charged a medical office visit fee.

Contact Lens Prescriptions

1. CL prescriptions are valid for **ONE** year from the date of the exam. This is a state law enforced by the Oklahoma Board of Optometry.
2. Patients will be given a copy of their CL prescription once it has been finalized by the physician. All CL evaluation fees must be paid before the prescription is released.
Contact Lens Ordering

1. Once the contacts are ordered they take approximately five to seven business days to arrive.
2. Patients have the option to have their contacts shipped to their home at no extra charge as long as two or more boxes are ordered at the same time.
3. Rigid Gas Permeable (RGP) lenses have a 60 day warranty. If a patient decides to return the lenses after the prescription has been finalized, his or her cost will be refunded less a $10.00 per lens return fee.
4. All contact orders must be paid for at the time the order is placed. Contact orders WILL NOT be processed until they are paid in full.
5. Patients may order their contacts over the phone or on our website www.visionsource-drpaul.com.
6. Patients who order a year supply of contacts are eligible for 50% off a pair of non-prescription sunglasses. Patients that are eligible for this offer have one month from the date of purchase of the contacts to buy their reduced cost sunglasses.
7. There are no refunds on contact lens orders or for exam services.